

Covid-19 Safety Protocol – Open Days

Dear Visitor,

Your health and security are of paramount importance to our organization, as well as your enjoyment of an educational and interactive experience at our science and conservation Centre. Towards these goals and considering the current pandemic situation we have written up this security protocol to guide us in our open days to the community.

Your Health

1. It's important that you are well aware of your health status prior to visiting A ROCHA Portugal. Any symptoms acknowledged for this virus (persistent cough, breathing difficulties, fever, head ache, general weakness and/or muscular pains) should be monitored during the two weeks before visiting the Centre.
2. If any of these symptoms are present and you have not tested negative to the Covid-19 virus, we strongly recommend that you either cancel or postpone your visit until it can be guaranteed you are in good health.
3. Before entering the Centre grounds, all visitors will be required to disinfect hands with provided sanitation liquid.
4. Despite activities being held outside, masks will be required at all times, except when eating during the refreshment break.
5. Due to a limited capacity, visitors must book their free visit online prior to arriving at the Centre. If you need to cancel your reservation please contact us by email so that your reserved spaces may be allocated to other visitors.
6. The Centre will open at 10 am. If you arrive before this time you will need to wait outside of the entrance until a team member can check your reservation and guide you onto the property.

Our safety commitment

A ROCHA Portugal follows the instructions from the Portuguese Health System, which have proved during this whole pandemic to be very good. Our commitments toward your safety are:

1. Open day occupancy has been reduced to a limited capacity to insure adequate social distancing;
2. Upon arriving at the Centre you will be required to disinfect your hands with a provided alcohol solution;
3. During this pandemic time we will not be allowing any indoor use of the Centre, therefore all activities will be held outdoors in open air;
4. A bathroom will be available should you need one. Arrows will indicate the path to the bathroom. Please respect the directional arrows and walk on the right. The bathroom will be fully sanitized before your arrival, but please do your part by using provided sanitation spray and wipes after your use. Please only use the designated visitor bathroom;
5. Cake and coffee will be served by team members observing all hygienic measures, including wearing masks, to adhere to food industries current safety standards;
6. During your visit a safety distance of two meters should be kept between all visitors and team members; if you are visiting with your family, please make sure that all children are respecting the two meter safety distance as well;
7. At this time, up close photos of bird during ringing will not be allowed, therefore a team member will be taking high-quality photos of all birds ringed throughout the morning. These photos will be shared online on our Facebook page (<https://www.facebook.com/arochoa.portugal>) for you to view, and download if you wish, later in the week.